



Salesforce Technical Architect

Empowering Success Across Continents – With over 300 thriving projects and a passionate team of 190+ global professionals, **Tether**, a *TEKenable Group company*, is committed to co-creating success through customised solutions. From Ireland to the UAE, our innovative approach shapes industries. Join us on this exciting journey towards unparalleled achievement.

As a *Senior Technical Architect* and *Lead Consultant*, you will own the integrity and strength of the solutions recommended. You'll be acting as a trusted advisor to our team and clients, and an effective mentor for other Salesforce professionals working alongside you. You will need a deep understanding of the Salesforce platform but just as importantly, top-notch people skills to get your ideas and solutions across to Stakeholders and gain integrity to get your visions built into successful solutions.

The role of the *Salesforce Technical Architect* is to simplify complex business requirements to meet the functionality already available on the Salesforce Platform including functionality available on the Salesforce AppExchange.

Responsibilities:

- Lead Complex Salesforce Projects working with a dedicated project team.
- Support the Salesforce Functional Consultants in better refining their requirements gathering and documentation techniques:
 1. In particular our junior consultants.
 2. Provide guidance on user story writing style.
 3. Ensure success and acceptance criteria are defined for each story.
 4. Describe and illustrate designs with appropriate justifications.
 5. Ensure documentation of the steps for testing.
- Conduct research into clients' use of Salesforce, producing a report of findings with recommended steps and a roadmap for Salesforce solutions,
- Collaborate with colleagues and customers to create prototypes and proofs of concept as a means of eliciting and defining requirements,
- Review solutions and recommending improvements,
- Groom and refine the Salesforce product backlog, in liaison with stakeholders on the project,
- Own the design of Salesforce and (optionally) other affiliated solutions for Sales, Service, and platform solutions,
- Act as a release manager, approving configuration, and coded items to be deployed between environments. Where appropriate, this could include deploying changes,
- Supervise the configuration, quality assurance, testing, and deployment of Salesforce,
- Support the Director of Operations in collaborative project and workstream planning.

Salesforce Technical Architect qualifications and background:

- Demonstrable commercial experience as a Salesforce Technical Architect in a leading and delivering Salesforce projects.
- Excellent communication skills, written, verbal, and interactive when online,
- Minimum Salesforce certified (work towards gaining in a reasonable timeframe):

1. Administrator
2. Sales Cloud Consultant
3. Service Cloud Consultant
4. Platform App Builder

We thank all applicants for their interest; however, only those selected for an interview will be contacted.

Benefits including - remote/hybrid working, flexible working hours, health insurance, Salesforce certifications, life insurance, company trips.

TEKenable has been named as Technology Business of the Year, included in the Deloitte Fast50 for the last 4 consecutive years, and won the Deloitte Impact award. We have also been certified as a "Great place to work" for 2023. We have a global reach with operations in Ireland, the UK, Hungary, Spain, South Africa & UAE, with expertise across Financial Services, Healthcare, Agri-Food, and the Public Sector.

At TEKenable we foster a culture of diversity and inclusion as we pride ourselves on being a company represented by people of all diverse backgrounds and orientations. We are committed to providing equal employment opportunities regardless of gender, disability, sexual orientation, generation, or belief.